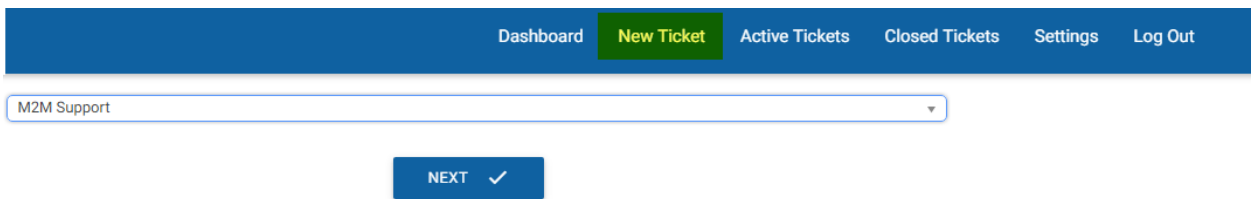


## Create A New Ticket

1. Go to: <https://support.progressive-edge.com/> and Log In

2. Click on the New Tickets Tab



3. Choose which request type best fits your need. If you are needing Pre-Pay Support, you must select M2M Support.

## Active Requests



4. Please provide for us the Summary of the Issue, the Details, Priority Level, your M2M version and any Attachments. Click Submit.

New Client: 10054: Main Site	melissa vermey
Date Occurred	
2016-11-02	
Time Occurred	
09:18 AM	
Summary	
<input type="text"/>	
Details	
<input type="text"/>	
Priority	
Normal, Important	
Support Type *	
Made2Manage	
M2M Version	
<input type="text"/>	
Attachment	<input type="text"/> <a href="#">Choose File</a> CLEAR

*\* denotes a mandatory field.*

SUBMIT

5. Screen will then show you the Active Requests (Tickets). You will also receive a conformation email that a new request has been logged in to our Support Site. We will then review the ticket and assigned it the appropriate technician who will assist you.

Ticket Added Successfully, Ticket ID: 1113  
Thank you! Your request is important to us.

## Active Requests

Request Type

All (1)

Show 10 entries

Search:

ID	Site	Username	Status	Description
1113	New Client: 10054: Main Site	melissa.verney	New	test Ticket

Showing 1 to 1 of 1 entries

Previous **1** Next

[Log a New Ticket](#)

Please log out when finished.

Thank you for allowing Progressive Edge to assist you in your Made2Manage needs.